

# Why isn't the Kindle eReader compatible with the library's eBook & Audiobook service?

**Currently there is NO Kindle eBook lending platform available to Australian public libraries.**

Without it being available, we simply cannot offer such a service. The owner of Kindle (the US company Amazon) currently does not allow Australian Kindle owners to access the few eBook/Audiobook lending services that Australian public libraries are able to subscribe to.

The Kindle is a proprietary product sold by Amazon. It uses its own particular software & Amazon is keen for Australian Kindle users to purchase their books through the Amazon store.

While the original Kindle cannot be used with library loanable ebooks, the **Kindle Fire Tablet** can be used with OverDrive.

**The eBook/Audiobook platform used by South Australian Public Libraries offers the largest selection of popular titles & is compatible with a very wide range of devices**

The platform we have chosen is **OverDrive**. This platform is compatible with many different eReaders, smartphones, tablets (including iPad and Android) as well as PCs and Apple Mac computers. Kindle Fire Tablets can be used with OverDrive.

In the US, Amazon (the owner of Kindle) does allow Kindles to be used with **OverDrive**...however no such agreement is in place outside the US at present. We are hopeful that in due course, Amazon will modify its policy so that Australian Kindle owners enjoy the same benefits as US Kindle owners when accessing public library eBook/Audiobook lending services.

We sympathise with Kindle owners as we want to provide ALL customers with devices access to library loanable ebooks and audiobooks. However, on balance we have gone with the product that has the largest library loanable collection and can provide services to the widest number of devices & we'll be delighted when it also works on Kindles.

**Want to give Amazon feedback about their Australian Kindle policy?**

We suggest you contact Amazon directly via the links at <https://www.amazon.com/gp/help/customer/display.html>

